



## Mirdif American School

### MAS Help Lines

Dear Parents,

Kindly be informed that we are having issues with our phone lines; if you are calling the school and are unable to get through, please use the additional helplines below to contact the school.

#### **HELP LINES (Updated)**

1. Ms. Dalia Mokdad **Email:** [reception@mirdifamericanschool.ae](mailto:reception@mirdifamericanschool.ae)

**WhatsApp: 058-176-5974**

**Landline: 04 2883303 Ext. 0/101**

General Requests

2. Ms. Princess Endrenal **Email:** [princess.endrenal@mirdifamericanschool.ae](mailto:princess.endrenal@mirdifamericanschool.ae)

**WhatsApp: 052-5215 123**

**Landline: 04 2883303 Ext 131**

- a. Admission's inquiries
- b. General requests

3. Ms. Joanne Bearneza **Email:** [joanne.bearneza@mirdifamericanschool.ae](mailto:joanne.bearneza@mirdifamericanschool.ae)

**WhatsApp: 052-5122 123**

General Support

4. Mr. Satham - ICT Manager **Email:** [satham.hussain@mirdifamericanschool.ae](mailto:satham.hussain@mirdifamericanschool.ae)

**0525448463 WhatsApp Messaging Only**

If you are facing any ICT issues, problems with virtual links, or software issues

5. Ms. Christine Jabbour **Email:** [christine.jabbour@mirdifamericanschool.ae](mailto:christine.jabbour@mirdifamericanschool.ae) / [safetyatmas@gmail.com](mailto:safetyatmas@gmail.com)

**Health and Safety Officer**

**058-9855 123 Landline: 04 2883303 Ext 116**

- a. Report any positive case, suspected case, or COVID-19 related concerns
- b. Manages Health and Safety protocol, guidelines, and procedures
- c. Liaises with KHDA, DHA, Dubai Municipality, and RTA

6. Ms. Rossana Douaihy **Email:** [rossana.douaihy@mirdifamericanschool.ae](mailto:rossana.douaihy@mirdifamericanschool.ae)  
**Parent Liaison/Admission Officer**

**Landline: 04 2883303 Ext. 132**

Parents/Admissions Concerns

7. Ms. Ana Talam **Email:** [ana.talam@mirdifamericanschool.ae](mailto:ana.talam@mirdifamericanschool.ae)  
KG – Hall Supervisor

**0554451062 WhatsApp Messaging Only**

KG Inquiry

8. Ms. Sahar Cherfane **Email:** [sahar.cherfane@mirdifamericanschool.ae](mailto:sahar.cherfane@mirdifamericanschool.ae)  
Grades 1 & 2 Hall Supervisor

**0509635933** **WhatsApp Messaging Only**  
Grades 1 & 2 Inquiry

9. Ms. Laura Nouh **Email:** [laura.nouh@mirdifamericanschool.ae](mailto:laura.nouh@mirdifamericanschool.ae)  
Grades 3 – 5 Hall Supervisor

**0525723371** **WhatsApp Messaging Only**  
Grades 3 – 5 Inquiry

10. Ms. Wissam Daou **Email:** [wissam.daou@mirdifamericanschool.ae](mailto:wissam.daou@mirdifamericanschool.ae)  
Grades 6 – 8 Hall Supervisor

**0524930490** **WhatsApp Messaging Only**  
Grade 6 – 8 Inquiry

We are here to help. We are #InThisTogether! We aim to provide you with the highest level of support, and we hope these help lines will ease your communication with the school.

MAS Administration

